



Quality of Life Survey 2005 Summary and Some Proposed Actions

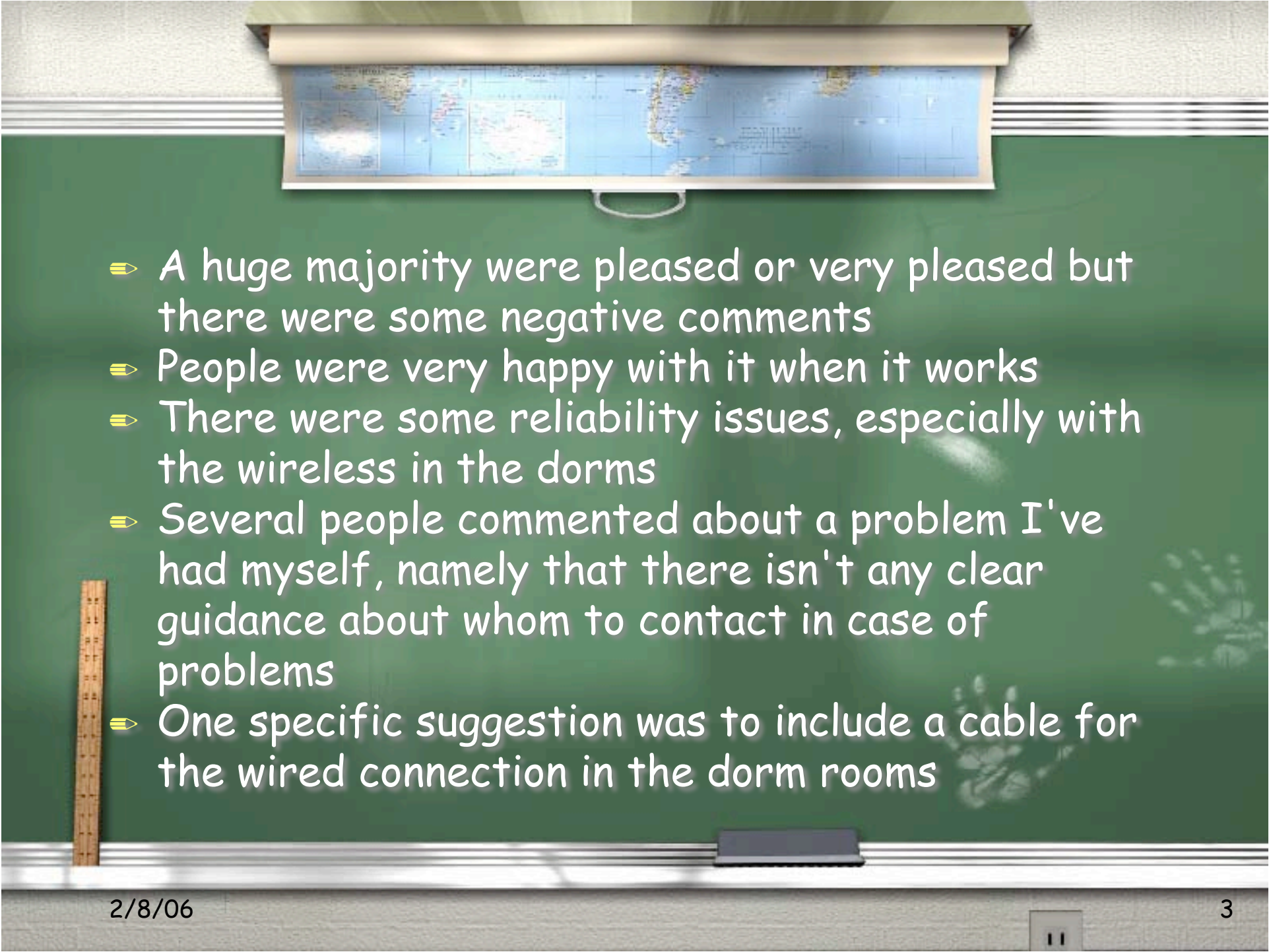
The QOL Subcommittee

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Carla Vale
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Question 7

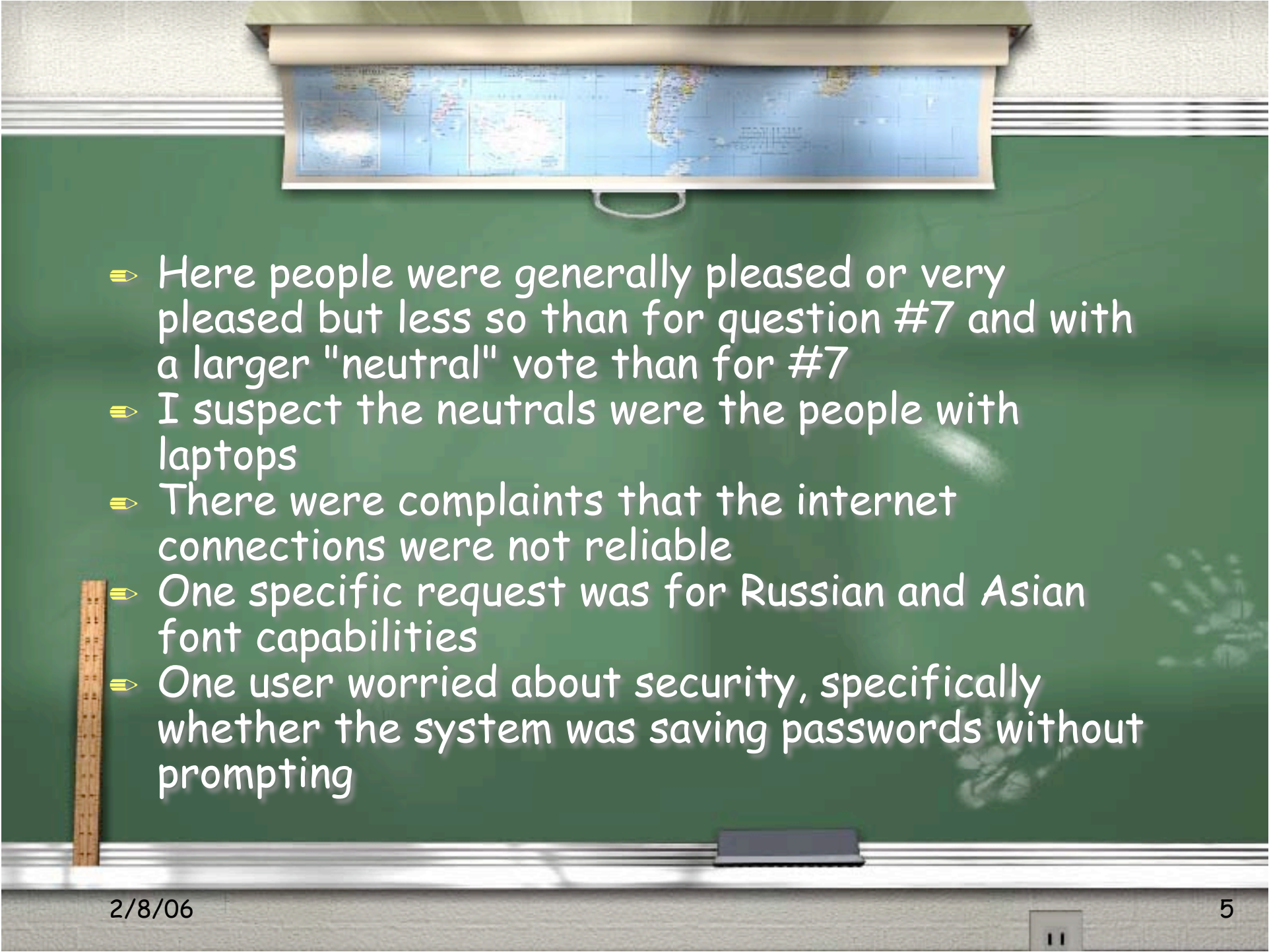
- 7. The Guest House and Dorms have wired and wireless internet connections. Are you pleased with this service?

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- ⇒ A huge majority were pleased or very pleased but there were some negative comments
 - ⇒ People were very happy with it when it works
 - ⇒ There were some reliability issues, especially with the wireless in the dorms
 - ⇒ Several people commented about a problem I've had myself, namely that there isn't any clear guidance about whom to contact in case of problems
 - ⇒ One specific suggestion was to include a cable for the wired connection in the dorm rooms



Question 8

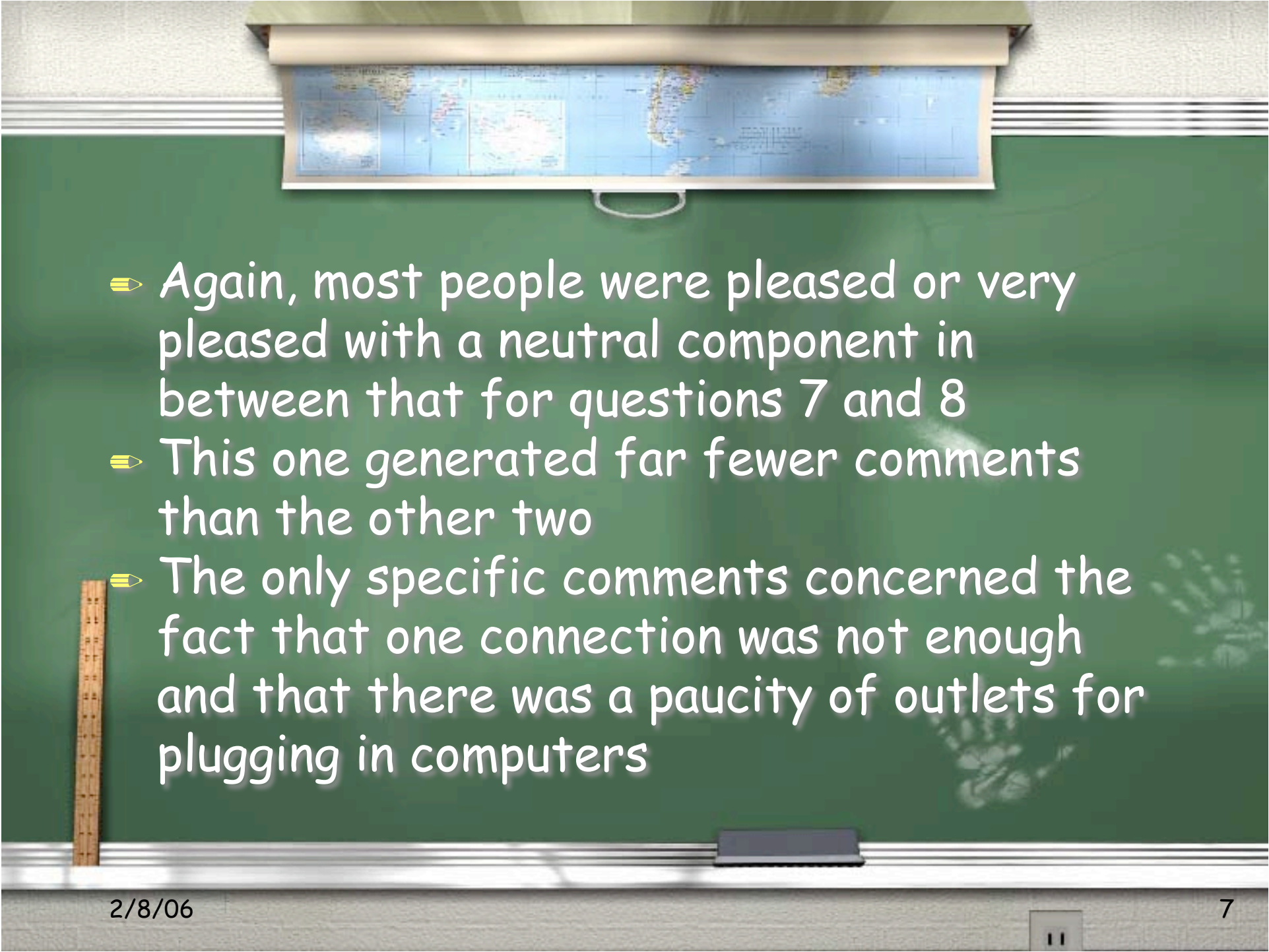
- ⇒ 8. The Guest House and Dorms have public computers. Are you pleased with this service?

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- ⇒ Here people were generally pleased or very pleased but less so than for question #7 and with a larger "neutral" vote than for #7
 - ⇒ I suspect the neutrals were the people with laptops
 - ⇒ There were complaints that the internet connections were not reliable
 - ⇒ One specific request was for Russian and Asian font capabilities
 - ⇒ One user worried about security, specifically whether the system was saving passwords without prompting



Question 16

- ⇒ 16. Please rate the computer hookups in the apartments.

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- ⇒ Again, most people were pleased or very pleased with a neutral component in between that for questions 7 and 8
 - ⇒ This one generated far fewer comments than the other two
 - ⇒ The only specific comments concerned the fact that one connection was not enough and that there was a paucity of outlets for plugging in computers